

EXTENDED WARRANTY POLICY FOR SLS AUDIO (A DIVISION OF DOLBY LABORATORIES) PRODUCTS EFFECTIVE OCTOBER 2014

OVERVIEW

This Extended Warranty Policy applies only to Dolby® SLS Audio speaker products (“Products”). With the purchase of a new Product, the individual or entity that has purchased the Product from Dolby or an authorized distributor (the “Customer”) will receive Dolby’s standard 1 year New Product Limited Warranty and 2 years of Extended Hardware Warranty covering defects in materials and workmanship (“Extend Hardware Warranty”) at no extra cost. The New Product Limited Warranty commences on the date of purchase of the Product.

EXTENDED HARDWARE WARRANTY

Under the Extended Hardware Warranty, Dolby will repair or, at its option, replace hardware components that prove to be defective in materials and/or workmanship, provided the Product is returned (with shipping costs prepaid by the Customer) to Dolby direct or via its authorized dealers or distributors in accordance with Dolby’s Repair and Exchange Policy.

Product defects caused by modifications, physical damages, misuse, accidents, improper installation, environmental operating conditions, and connectivity (audio, network, and electrical), unauthorized Customer repairs, or any further damage caused by inadequate packaging for service return are not covered by the Extended Hardware Warranty. No on-site labor

for removal, packing, or reinstallation of the Product is included in the Extended Hardware Warranty. If further assistance is required, the Customer may purchase such assistance at Dolby’s then-current rates.

WARRANTY CLAIMS

You may not ship Products to Dolby for Warranty repair or replacement without prior authorization. In cases of direct shipments to Dolby (returns not via a distributor), the Customer must contact Dolby/SLS AUDIO at:

slsaudiocustomersupport@dolby.com to obtain a Return Material Authorization (RMA) number or Repair and Exchange (RXO) number. Any Product sent to Dolby without the proper authorization will be returned to the Customer at the Customer’s expense. Direct shipments are subject to [Dolby RMA policy](#).

NONDISCLOSURE

By virtue of the Customer’s order, the parties may have access to information that is confidential to one another (“Confidential Information”). The Customer and Dolby each agree to disclose only information that is required for the performance of obligations under the Customer’s order. Confidential Information shall be limited to the terms and pricing under this Agreement, and the Customer’s order and all information clearly identified as confidential at the time of disclosure.

A party’s Confidential Information shall not include information that: (a) is or becomes a part of the public domain through no act or omission of the other party; (b) was in the other party’s lawful possession prior to the disclosure and had not been obtained by the other party either directly or indirectly from the disclosing party; (c) is lawfully disclosed to the other party by a third party without restriction on the disclosure; (d) is independently developed by the other party; or (e) is required to be disclosed pursuant to applicable law, court, or administrative order or regulation, provided that the receiving party gives the other party reasonable advance written notice of any request or demand for such disclosure and permits such other party to contest such disclosure by seeking a protective order or the equivalent.

Each party agrees to hold each other’s Confidential Information in confidence for a period of three years from the date of disclosure. Also, each party agrees to disclose Confidential Information only to those employees or agents who are required to protect it against unauthorized disclosure. Nothing shall prevent either party from disclosing the terms or pricing under the Customer’s order in any legal proceeding arising from or in connection with the Customer’s order or disclosing the Confidential

Information to a federal or state governmental entity as required by law.

This nondisclosure provision is not intended to supersede any other nondisclosure provision agreed to by the parties, and the more restrictive provision shall control with respect to the Confidential Information provided under this Agreement.

TRANSFERABILITY

Unless otherwise outlined in this Policy, the Extended Hardware Warranty programs are nontransferable by the Customer and are nonrefundable. In the event that the Customer sells the Product subject to these programs, Dolby shall not be obligated to provide such services to the Customer. If the Customer desires such services, the buyer shall contact Dolby to receive additional information on any such services available.

CONTACT INFORMATION

Contact information is available at www.dolby.com.